



Independent Living | Assisted Living | Dementia Support

UPDATE: March 12, 2020

To Our Residents and Family Members:

This is an update to our March 10, 2020 communication which was our first COVID-19 update. We know you continue to have concern about the health and well-being of yourself or loved one. The spread of COVID-19 (the novel coronavirus) is something that is incredibly fluid. Expect to see frequent communication from Capri Senior Communities to share changes and updates.

As mentioned earlier this week, currently we don't have any cases of COVID-19 in any of our communities. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we have been and continue to implement to help reduce the potential for the virus to enter our building.

Visitor Policy: Only Those Essential to the Health & Well-being of a Resident

Beginning March 12, visitors into our communities will be limited to those who are essential to the health and well-being of a resident. We appreciate your understanding and compliance with the guidelines below.

Each essential visitor must enter the community through the main entrance. Please make sure you have thoroughly washed your hands and/or used hand sanitizer prior to signing in. ALL essential visitors must first sign the community's Visitor Log. This serves as confirmation that they have answered "no" to all three CDC questions:

1. Do you have signs or symptoms of a respiratory infection, such as fever, cough, shortness of breath, or sore throat?
2. In the last 14 days, have you had contact with someone with a **confirmed diagnosis of COVID19**, or person under investigation (PUI) for COVID-19, or a person ill with a respiratory illness?
3. Have you traveled internationally within the last 14 days to countries with sustained community transmission (as of 3/12 these include: China, Iran, Spain, Italy, France, Norway, Sweden, Iceland, Hungary, Slovakia, Czech Republic, Switzerland, Greece, Belgium, Portugal, Austria, Finland, Estonia, Latvia, Poland and Lithuania) . For updated information on affected countries visit: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

We continue to take proactive steps, according to their guidelines, in preventing COVID-19. **Updates** since the March 10 communication:

- Recommending residents cancel or postpone any upcoming travel.
- Limiting home office, regional and field-based personnel community visits to only those that are essential.
- Prohibiting anyone (resident or visitor) who has traveled abroad in the last 14 days, or anyone sharing a household with a person who has traveled abroad in the last 14 days from entering communities.

As a reminder, the following items previously shared **remain unchanged**:

- Asking staff members to consider taking extra precautions in their personal lives given the vulnerability of the residents we serve. This includes, among other things, staying at home and avoiding large groups of people as much as possible.
- Continuing our protocol to maintain a clean environment to help reduce the spread of germs; we also have increased the frequency of surface cleaning in common areas.
- Continuing to follow our existing policies and procedures related to preventing the spread of communicable disease among residents and staff.
- Asking all residents and staff to report upper respiratory symptoms (including fever, cough, and shortness of breath) or other signs of illness. We will ask any resident or employee with these symptoms to speak with their doctor, if they haven't already.
- Rescheduling events that would put large groups of people together.
- Eliminating any "buffet" type meal services.
- Eliminating "non-essential" visitors such as paid entertainers, priests, pastors, volunteers, etc.
- Allowing Hospice and Home Healthcare to continue services.

We continue to follow the recommendations of the CDC on prevention steps. If a case of COVID-19 were to arise in your community, all residents will be updated with information and a move-ahead plan. Should you have any questions, please feel free to contact your on-site Executive Director.

For additional information, please visit the CDC's coronavirus disease [information page](https://www.cdc.gov/coronavirus/2019-ncov/index.html) at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Sincerely,



Geri Krupp-Gordon
Chief Operating Officer
Capri Senior Communities