

## Independent Living | Assisted Living | Dementia Support

# **UPDATE: March 26, 2020**

To Our **Independent Living** Residents,

This update is coming with hopes of continued health for you, and great concern for you and our entire community. As Independent Living residents, under the Governor's "Safer at Home" order that went into effect yesterday, it is critical that you understand the implications of leaving your apartment for reasons other than grocery, medical and pharmacy.

We have heard from a number of residents that they are concerned for their own wellbeing as some of their neighbors are not heeding previous guidance, or that of our Governor. It is both our responsibility and YOUR responsibility to keep our living community – and our geographic community – safe. **As of this afternoon, 49% of COVID-19 positives are in metro Milwaukee.** Metro Milwaukee is the 6<sup>th</sup> highest per capita COVID-19 positive in the country. Milwaukee has 15.2 cases per 100,000 residents. This is behind New York City, New Orleans, Seattle, Detroit and San Jose. It is our responsibility to ensure we Stay at Home. We cannot risk the health and safety of our entire region: we need to follow orders.

### **Updates:**

- Residents must adhere to Governor Evers' "Safer at Home" order.
- Leaving your Apartment. When you choose to leave your apartment building, you must sign the attached **Resident Attestation.**
- **Visitors.** If any non-essential visitors are found to be in our apartment building, we will ask them to leave. As nearly every family in Wisconsin has been self-isolating for weeks, we have the same responsibility.

Effective March 22, 2020, the following Visitor and Resident recommendations are in place per Federal and State guidance:

#### **VISITORS**

- **NO** visitors. Mandate essential visitors only. Visitors must review questionnaire and sign into Visitor Log.
- Essential visitors are limited to one at a time. They must go directly to a resident's apartment.

### **RESIDENTS**

- Any resident diagnosed with COVID-19 must self-report to their Community Manager.
- Communities with meal service have moved to apartment delivery. No dining room service.
- All activities are halted until further notice.
- Social distancing is required. NO residents may be within 6 feet of another resident.
- Residents are discouraged from leaving the community unless for a medical emergency.
- Any resident leaving our community must self-quarantine for 14 days when returning to community.
- Continue to practice frequent and thorough handwashing many times throughout the day.
- Disinfect your own apartment's high-touch areas.
- Food and other deliveries are encouraged via Amazon, Instacart, PeaPod or a local grocer or store with delivery service.
  - There will be a number on the front door directing the driver to call when making the delivery so our team knows a delivery is waiting.

We continue to take proactive steps, according to their guidelines, in preventing COVID-19. **Updates** since the March 10, March 12, March 16 and March 22 communication:

All items above in red.

Geri Kupp-Gordon

We continue to follow the recommendations of the CDC on prevention steps. If a case of COVID-19 were to arise in your community, all residents will be updated with information and a move-ahead plan. Should you have any questions, please feel free to contact your on-site Executive Director.

For additional information, please visit the CDC's coronavirus disease <u>information page</u> at https://www.cdc.gov/coronavirus/2019-ncov/index.html.

Sincerely,

Geri Krupp-Gordon Chief Operating Officer

Capri Senior Communities